

ORDER PLACEMENT - MEADRAIN

HOW DO I PLACE AN ORDER?

- 1 If you have received a written quotation, simply provide the additional order details and fax the quote back to Customer Service. Otherwise, send a completed order form to Customer Service for processing.
- 2 We will fax you a written order confirmation to provide you with details of your processed order.
It is important that you check your order and note your reference number.
- 3 Deliveries are made between the hours of 7.30 am and 4 pm. We are unable to guarantee the actual times you will receive your goods.
- 4 You will receive an invoice following each delivery.

WHAT IF MY ORDER IS DIFFERENT TO MY QUOTE? WHAT IF I WANT TO CHANGE MY ORDER?

- 1 If you need to change your order please contact our Customer Service Team at your earliest opportunity and they will process your revised requirements. Any variations from the original quotation e.g. the quantity of items, product type, and load size, may require re quoting. Please provide your original order reference number (located in the top right of your order document) as this will enable us to provide you with a faster and more accurate response.
- 2 Our Customer Service Team will fax you a revised written order for your record.

WHAT IF I NEED TO CLAIM CREDIT OR RETURN GOODS?

- 1 In the event that you need to request a credit or return goods please request a Customer Claim Form from either the Customer Service team on 1800 659 850 or from our web site at www.jameshardiefrcpipes.com.au Charges may apply.



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Office use only

ORDER PLACEMENT

PLEASE NOTE:

IF YOU HAVE ALREADY RECEIVED A WRITTEN QUOTATION FROM JAMES HARDIE YOU DO NOT NEED TO COMPLETE THIS ORDER FORM. SIMPLY ADD YOUR ORDER DETAILS ONTO THE QUOTATION AND FAX IT BACK TO US ON 1800 639 908 OR EMAIL US AT frcpipessales@jameshardie.com.au

ANY VARIATIONS TO THE QUOTE DETAILS (E.G. QUANTITY, PRODUCT TYPE, LOAD SIZE ETC) WILL REQUIRE RECASTING.

Incomplete forms will be delayed until all details can be obtained.

DATE		TIME	
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COMPANY DETAILS

COMPANY NAME			
FULL BILLING ADDRESS			
JH ACCOUNT #		<input type="checkbox"/> APPLIC. PENDING	<input type="checkbox"/> CREDIT CARD
FULL CONTACT NAME	FIRST		LAST
PHONE		FAX	

PRICING INFORMATION

I have a Meadrain quote from customer service (please specify) # _____
 I have received a Meadrain quote from a rep Rep's name Date _____
 I have agreed pricing arrangements with James Hardie
 I have not been quoted for this Meadrain order

DELIVERY INFORMATION

PROJECT NAME		(official name)
DELIVERY ADDRESS		
SITE CONTACT		
SITE PHONE #		



James Hardie FRC Pipes

PURCHASE ORDER #	
DELIVERY TYPE	<input type="checkbox"/> CUSTOMER UNLOAD <input type="checkbox"/> JH UNLOAD <input type="checkbox"/> CUSTOMER PICK UP

